# SPACE MAINTAINERS

# **RETURN PRESCRIPTION TO:**

9129 Lurline Ave. Chatsworth, CA 91311 Phone: 800-423-3270 Fax: 818-341-4684



**PLEASE SEND:** 

C.E. COURSES

■ MAILING MATERIALS

☐ PRODUCTS & SUPPLIES

■ DIAGNOSTIC SERVICES

www.SMLglobal.com

MADE IN CONTROL OF THE PROPERTY OF THE PROPERT	ADDITIONAL SERVICES*  ☐ RETURN DUPLICATE SET OF MODELS
ACCOUNT # U. S. A. (CONTINUE OF THE PROPERTY O	GO GREEN!
DOCTOR NAME	PLEASE SCAN OR MAKE A COPY
DOCTOR NAME	OF THIS PRESCRIPTION FORM
OFFICE ADDRESS	FOR YOUR RECORDS
on not high the or	DIGITAL SCANS
CITY STATE ZIP CODE	www.SMLglobal.com/digital
	Terms and conditions on reverse
PATIENT'S FIRST NAME	AGE OFFICE EMAIL ADDRESS
PATIENT'S LAST NAME	DATE OF BIRTH OFFICE PHONE NUMBER
LAR HOT ONLY	
DUE DATE – MUST BE A MINIMUM OF ONE DAY	DIAGNOSTIC SERVICES  ☐ ORTHOpix Digital Study Models
PRIOR TO YOUR PATIENT'S	☐ Digital Study Models with IPR Analysis
APPOINTMENT	☐ QCB Cephalometric Analysis
	IMPRESSIONS, MODELS OR SCANS:
☐ EMERGENCY SERVICE	Please take the time to provide us with accurate impressions, models,
(ADDITIONAL FEES APPLY)  ☐ PATIENT WILL BE APPOINTED	or digital scans.
AFTER APPLIANCE ARRIVES	-M
REPAIR OR REMAKE? Use the SML Return Form found at	
www.SMLglobal.com/RETURN	
INDIRECT BONDING SYSTEM	
Indirect Bonding Tray(s): Upper Lower	
☐ Composite Brackets ☐ Stainless Steel Brackets	
☐ Individual Patient Kit (see reverse for details) ☐ QCB Ceph Analysis	RIGHT UPPER LEFT LEFT LOWER RIGHT
ace copin that year	
ADDITIONAL APPLIANCES*	NOTES:
☐ QCB Splint* ☐ Inman Aligners ☐ Myofunctional Tongue Bead ☐ 3x3 ☐ Spring Retainer ☐ Nitanium Molar Rotator	
☐ Zendura Retainer ☐ Hawley ☐ Nitanium Palatal Expander	
*(INCLUDES 3x3 ABD ZENDURA RETAINER)	
BRACKET HEIGHT PRESCRIPTION	
Custom Height	Custom Height
Standard Height 3.5mm 4.0mm 4.5mm 5.0mm 4.0mm 4.5mm	4.5mm 4.0mm 5.0mm 4.5mm 4.0mm 3.5mm Height
" THE THE THE THE TENT OF THE	
Standard Height Custom 4.0mm 4.5mm 5.0mm 4.0mm 4.0mm	1 4.0mm 4.0mm 5.0mm 4.5mm 4.0mm 3.5mm Height Custom
Height	Custom Height

**ADDITIONAL INSTRUCTIONS** ON REVERSE

SIGNATURE \*NOTE: By signing here you are agreeing to our terms and conditions (see reverse).

\*\*APPLIANCE SPECIFIC RX FORMS Visit www.SMLglobal.com/RX

### LAB USE ONLY! QUICK COSMETIC BRACES □ Upper Model \_ ☐ Individual Patient Kit Brackets: Composite Brackets (1 set) - Upper and Lower □ Lower Model \_ Archwires: One each of the following ☐ Bite/Bite Fork \_\_\_ Upper .014 Tooth-Colored NiTi Wire Lower .014 Tooth-Colored NiTi Wire Upper .016 Tooth-Colored NiTi Wire Lower .016 Tooth-Colored NiTi Wire □ Impression Trays \_\_\_ Upper .018 Tooth-Colored NiTi Wire Lower .018 Tooth-Colored NiTi Wire □ Old Appliance \_\_\_\_\_ Upper .018 Tooth-Colored Stainless Steel Wires Lower .018 Tooth-Colored Stainless Steel Wires Upper 16x22 Tooth-Colored Stainless Steel Wires Lower 16x22 Tooth-Colored Stainless Steel Wires □ Appliance Container \_\_\_ Upper 17x25 Tooth-Colored NiTi Wire □ Articulator \_\_\_ Auxillaries: Clear Ligature Ties (1 pack), Clear Chain Elastics (1 roll), Bracket Bonding Agent Ortho Solo (1 set-up), Bracket Adhesive Enlight (1 set-up), Diamond Disc w/ Clear Guard (1), Diamond Strip (1), ☐ Articulator Carrying Box \_\_\_ Satin Diamond Bur (1), Shorty Twist Ties (pack of 10), Patient Wax (1 each) □ Dr's Band \_\_\_ **Instruments and Supplies:** INITIAL \_\_ 230-223 Mathieu Plier, Narrow Tip.....\$26.00 each ☐ 230-620 Pin and Ligature Cutter......\$72.65 each LAB USE ONLY! 220-205 Distal End Cutter w/ safety hold.....\$99.75 each 220-319 Deluxe D.B. Bracket Holde.....\$215.00 pack of 10 □ Upper Model \_ 230-760 Tube Placement Tool.....\$46.00 each □ Lower Model \_\_\_ 220-310 Ligature Director.....\$18.40 each ☐ Bite/Bite Fork \_\_\_\_ 230-622 Bracket Height Gauge.....\$53.20 each ☐ Impression Trays \_\_\_ ☐ 220-312 Bracket Remover.....\$80.50 each ☐ 230-218 Weingart Plier.....\$65.50 each □ Old Appliance \_\_\_\_\_ **Masters Series "Add-Ons"** ☐ Appliance Container \_\_\_\_ □ 230-756 Step Bend Plier.....\$79.95 each □ Articulator \_ ☐ Articulator Carrying Box \_\_\_\_ 420-127 Gurin Locks......\$20.30 pack of 2 □ NEW APPLIANCE 420-700 Clear Composite .022 Slot with Hooks and Buccal Tubea......\$85.00 (One upper and lower set) INITIAL \_\_\_

# **TERMS AND CONDITIONS**

### **LABORATORY APPLIANCES**

# TERMS:

All invoices are due 15 days from invoice. At day 30, credit card on file will be charged. We accept Mastercard, Visa, American Express, and Discover. A 1.5% interest charge (18% per year) will be added to all invoices not paid by the due date. If legal action is required to obtain payment, SML is entitled to attorney fees.

## LIABILITY RELEASE STATEMENT:

SML provides appliances and laboratory services as prescribed by a licensed Dental Practitioner. We can assume no responsibility for techniques used and their use and/or misuse by the prescribing doctor, staff, or their patients.

# APPLIANCE WARRANTY AND CONDITIONS:

Our ability to provide a quality appliance begins with YOU. Please take the time to provide us with accurate impressions, models, or digital scans along with a construction bite. Although we pride ourselves in our craftsmanship, our appliances are only as good as the records provided for their fabrication.

SML is responsible only for the custom fabrication of dental appliances in accordance with provided specifications. We can only guarantee that our custom made appliances will fit the working models that were used for their construction. IMPORTANT NOTE: SML does not warrant appliances fabricated from impressions, models or digital scans that are older than 60 days (for adults) or 30 days (for children) from date of invoice.

### WHAT IS COVERED BY WARRANTY:

All custom made appliances will fit the working models provided for their construction upon delivery to patient. Components on most SLEEP appliances are covered for a period of three (3) years and ALL OTHER appliances are covered for a period of ninety (90) days.

### WHAT IS NOT COVERED BY WARRANTY:

- Acrylic fracture (due to clenching, bruxing, grinding, etc.)
- Non-compliance (patient chooses not to follow the prescribed treatment protocol, dislikes or intolerant to prescribed appliance, etc.)
- Patient abuse (accident, neglect, appliance loss, improper hygiene, etc.)
- Delamination of hard/soft material
- Changes in the dentition (loss or removal of teeth, restorations, failure of supportive tooth or tissue structures, etc.)
- Improper insertion or removal of appliance
- Improper adjustment of appliance
- Concerns expressed to doctor (regarding impressions, models, digital scans, bite registration, questionable indications and authorization for appliance fabrication)

- Allergic reaction to appliance materials (acrylic, nickel, etc.)
- Incidental or consequential damages or costs (due to patient canceling treatment, lost wages, chair time, pain and suffering)
- Appliances considered a biohazard when sent for repair
- Changing or resetting bites for sleep apnea appliances
- Partial or complete fabrication by any laboratory other than SML
- Cash refund or credit for a custom dental appliance
- Taxes, regulatory compliance fees, model pour-up or model printing fees
- · Normal wear and tear
- Expedited production or shipping costs

### **APPLIANCE REMAKE REQUESTS:**

While SML understands that many patients depend upon their appliances for improved and continued health, requests for a total remake - while the patient continues to use the current appliance - should be neither expected by the dentist nor promised to the patient.

### IF AN APPLIANCE DOES NOT FIT YOUR PATIENT:

- 1. Download, print and fill-out the SML RETURN FORM found at <a href="https://www.SMLglobal.com/RETURN">www.SMLglobal.com/RETURN</a>
- 2. Send new impressions, models or digital scans along with a new bite registration.
- 3. Return the appliance that needs to be remade along with the original working models used in its fabrication. These models were returned to you with the original shipment of the appliance!
- 4. If the returned appliance does not fit the patient and does not fit the original working models, SML will fabricate a new appliance on your new models at NO CHARGE.
  5. If the appliance does not fit the patient but does fit the returned original working models, SML will fabricate a new appliance and charges will be incurred at our usual and customary fees.
- 6. Occasionally the working models used in fabrication may become damaged to a point that you will be unable to check the accuracy and fit of our work. Should this happen, SML will document this occurrence and return a note with the appliance indicating "Models damaged during processing". If the appliance does not fit the patient, SML will remake the appliance at NO CHARGE. Simply follow steps 1, 2 and 3 noted above and write on the lab prescription slip that the case is a "broken working model remake".

# PLEASE NOTE:

Many appliances are fabricated from stainless steel, nickel titanium and acrylic. Stainless steel contains small amounts of nickel and chromium. Nickel titanium contains nickel. Acrylic is processed with methyl methacrylate. A small number of the population is known to be allergic to these materials. Should an allergic reaction occur,